



CCS NEW COACH AND EXTENDED WARRANTY CLAIM FORM

[MCI Warranty Page](#)

[Warranty Service Team Territory Map](#)

PHONE: 877-254-6626 (West) 877-254-6624 (Central) 877-254-6623 (East)

EMAIL: Warranty@mcicoach.com

MCI Fleet Support Fax: 1-800-360-8886

U.S.A.	CANADA
<i>Where MCI requires defective parts returned, ship to:</i> MCI FLEET SUPPORT 7001 Universal Coach Drive Dock 23 Louisville, Kentucky 40258	<i>Where MCI requires defective parts returned, ship to:</i> Motor Coach Industries Warranty 1149 Martin Grove Rd Etobicoke, ON M9W4W7

CCS Account # : _____	Last 5 digits of VIN: _____
Company Name: _____	Mileage: _____
Street Address: _____	Fleet Number: _____
City, State, Zip Code: _____	Date: _____
Contact Name: _____	Date Failed: _____
Phone Number: _____	Repair Order #: _____
Fax Number : _____	E-Mail Address: _____
Parts Order Claim #: <i>*Claim number if parts were shipped out at no charge by the Warranty Dept.</i>	MCI Causal Part # : _____

COMPLAINT : _____

CAUSE : _____

CORRECTIVE ACTION: _____

Check to Ship	QTY	MCI PART #	PART DESCRIPTION	PART COST Blank if MCI Supplied	LABOR HOURS
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
Please provide total of other charges: <i>*Proof of other charges are required for reimbursement, such as invoices for sublet repairs</i>			Other Charges Total	Part Total	Labor Total
Claim Total					

Signature: _____ **Date Submitted:** _____

NOTE: All requested information above is required for claim submission