



MCI SERVICE PARTS

AFTERMARKET PARTS WARRANTY CLAIM FORM

7001 UNIVERSAL COACH DRIVE

LOUISVILLE, KY 40268

PHONE: 877-254-6626 (West) 877-254-6624 (Central) 877-254-6623 (East)

FAX #: 1-800-360-8886 EMAIL: Warranty@mcicoach.com [Territory Map](#)

DATE:

CUSTOMER INFORMATION

CUSTOMER ACCOUNT # _____

CUSTOMER NAME _____

CUST. BILLING ADDRESS _____

CITY, STATE & ZIP _____

CONTACT NAME _____

CONTACT PHONE # _____

CONTACT FAX # _____

PARTS INFORMATION

MCI CAUSAL PART # _____

PART SERIAL # _____

INVOICE # _____

ORDER # _____

CUSTOMER PO# _____

COACH MODEL _____

COACH VIN _____

CURRENT MILEAGE _____

DATE OF FAILURE _____

PART MILEAGE AT FAILURE _____

DATE OF REPAIR _____

COMPLAINT

CAUSE

CORRECTIVE ACTION

ADDITIONAL INFORMATION (COMMENTS)