



Reliability Driven®

Emergency Roadside Assistance

Thank you for your interest in MCI's Emergency Roadside Assistance (ERSA) program. Please complete the following form and return it via facsimile to **1-502-498-4670**. We will review your information for addition to our vendor database. Please note the following:

- *ERSA is a complimentary program that provides information to our customers, arrangement of repairs, towing, roadside assistance.*
- *It is important that you make payment arrangements with the coach owner/charter company at the time of service.*
- *Any and all charges incurred are the responsibility of the coach owner/charter company. Charges incurred are **NOT** the responsibility of MCI.*

ERSA Vendor Application

Business Name: _____

Physical Address: _____ *(NO PO BOXES)*

City: _____ **State/Prov:** _____ **Postal Code:** _____

Primary Phone: _____ **Secondary Phone:** _____

Facsimile: _____ **Mobile Phone:** _____

Availability *(Check all that apply):*

Monday - Friday Saturday Sunday 24/7 or 24/7/365

Contacts: _____

Regular Rates: _____ **After Hours Rates:** _____

Services Offered *(Check all that apply):*

Eng / Trans Repair: Coach Repair: Mobile Repair: Tire Service:

HVAC Services: Towing Service: Coach Parts: Relief Coach:

Additional Information: _____

I understand that MCI is NOT responsible for charges incurred and that the coach owner/company is responsible for all charges.

Authorized Signature: _____

Please fax completed form to **1-502-498-4670** If you have any questions, please call 1-800-241-2947